



विवेकानन्द कॉलेज
VIVEKANANDA COLLEGE

(दिल्ली विश्वविद्यालय)

(UNIVERSITY OF DELHI)

विवेक विहार, दिल्ली-110095

VIVEK VIHAR, DELHI-110095

GRADE 'A' ACCREDITED By NAAC

VIVEKANANDA COLLEGE

UNIVERSITY OF DELHI

SUPPORTING DOCUMENTS FOR 2.5.2

S.No.	Title	Page No	Proof Link
1.	Grievance Committee Report	2	Proofs
2.	Link on the College Website describing the Grievances and Complaints Policy	3	Proofs

Grievance Committee Report

1. An emergent meeting was convened on 23 February 2023 at 8:30 PM in the online mode. The convenor, Dr.Phukan informed the Teacher Members that a complaint has been received from a student about the theft of mobile phone, the student accused a fellow student of perpetrating the crime. The committee members decided that both the students would be summoned and asked to present their respective perspectives. Dr. Sondhi would represent the committee in person while Dr.Phukan and Mr. Bose would be present online to adjudicate the disputed matter. The meeting was attended by Dr.RanjeetaPhukan, Dr. Vanita Sondhi and Mr. Arunabha Bose
2. An emergent meeting was convened on 24 February 2023 in both the online and offline mode. The Convenor, Dr.Phukan attended the meeting online while Teacher Member, Dr. Sondhi was present in the college in person. A student was accused of stealing however the complainant did not attend the meeting. The accused student defended her actions and offered a justification. The committee decided that the matter could only be resolved to the satisfaction of both students once the complainant and the accused are both present and hence a second meeting would be convened and a decision would be taken thereafter.
3. An emergent meeting was convened by the Officiating Principal on 18 April 2023 in the presence of members of Grievance Committee, Student Union Advisory Committee Convenor and the Convenor of Fashion Society, Alluring Dazzlers. The meeting was attended by Dr.HinaNandrajog, Mrs. SeemaTaneja, Dr. Sandhya Jain, Dr.VanitaSondhi, Dr.RanjeetaPhukan, Mr. Arunabha Bose and Ms. Archana Naresh. Students of the Fashion Society belonging to B.A. (H) English III Year complained to the Principal that money to the sum of Fifteen Hundred each was collected from the members but the money was not utilised while they were participating members of the Society and that the Society was inactive and dormant since the Pandemic was going on. The Complainants expressed their dissatisfaction with the way in which the budget and spending of the committee lacks transparency. The student bearers of the Society expressed the fact that money once spent cannot be reimbursed and that the money was utilised to purchase props including Fashion Society Tops worth Rupees Four Hundred Fifty. The Grievance Committee was of the opinion that no proper fund receipts or written documentation could be provided by the Student Bearers. Moreover, the Committee wasn't consulted while the Guidelines/Constitution of the Society was being drafted; the students chose to ignore the proper protocol which should have been to draft guidelines under the supervision of the Teacher Coordinator Ms. Timsi Bhatia or approach the Student Union Advisory Committee for directives. The Committee decided not to intervene in the matter and asked the complainants and the Office Bearers to reach an agreement which was mutually beneficial

Dr. Ranjeeta Phukan (Convenor)

RPhukan.

**Link On The College Website Describing The
Grievance And Complaints Policy**

<https://vivekanandacollege.edu.in/grievance-committee/>

**University Of Delhi Has A Common Online
Grievance Form For Students To Raise Issues
Regarding External Examinations**

<https://app.du.ac.in/sgr/index.php/form/create>